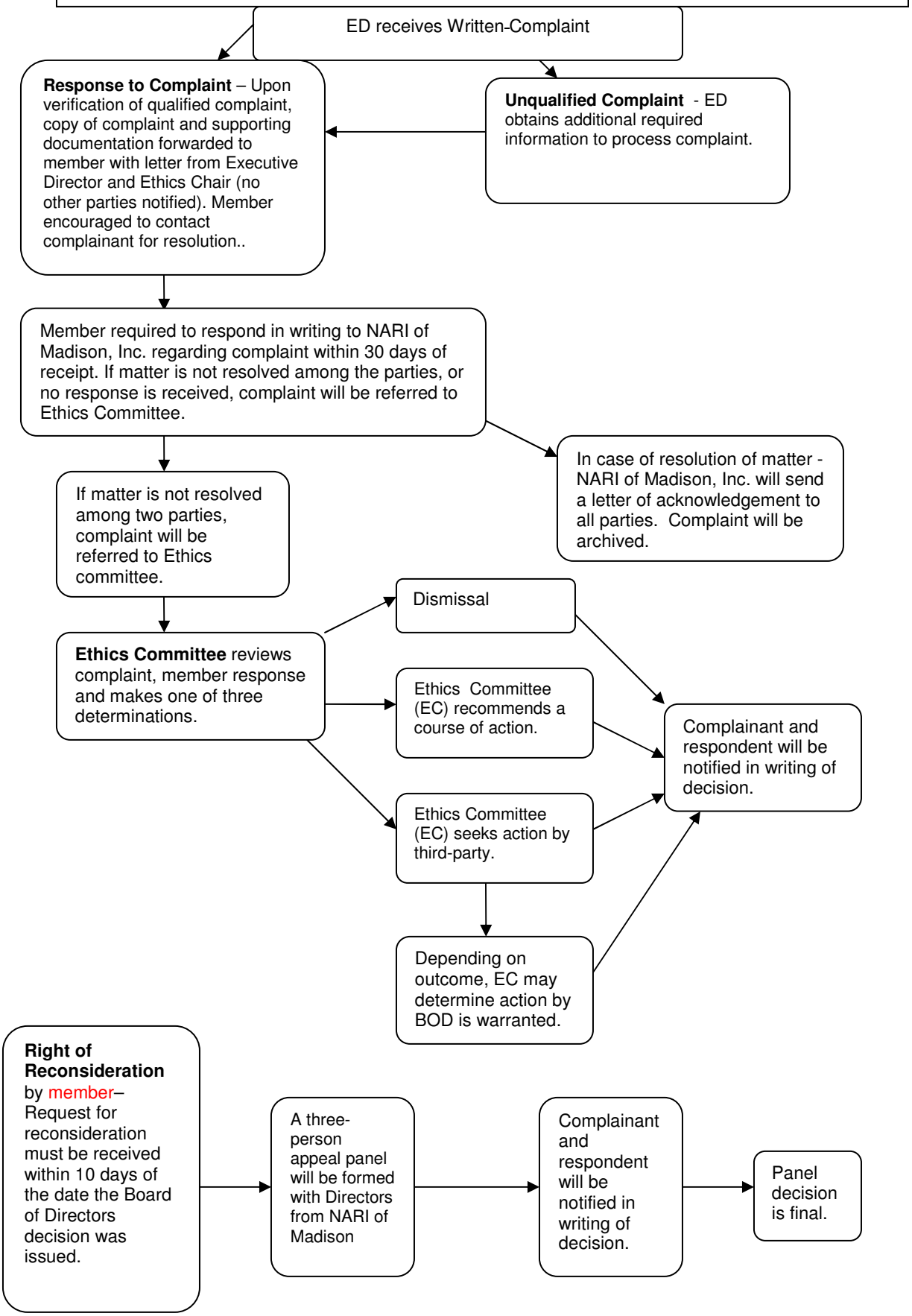NARI of Madison, Inc. Grievance Procedural Flow Chart